



Summer Teen Experience FAQs

- **What is the participant to staff ratio?**
 - We maintain a 20:1 participant-to-staff ratio to support a fun and safe environment. For off-site field trips, the ratio is reduced to 10:1 for added supervision.
- **Do teens get to choose what room they use?**
 - No, participants stay with the group and rotate through scheduled activities in different rooms every 45 minutes. These rotations are pre-planned by program leads.
- **Where can I find the Friday Dress Up Day Themes?**
 - Weekly dress-up themes are listed on the program calendar.
- **What happens when my teen gets hurt?**
 - All staff members are First Aid and CPR certified.
 - Minor injuries (e.g., scrapes or bruises) will be shared with you at pick-up.
 - In the event of a head injury or something more serious, we will contact you right away.
 - All incidents are logged in our first aid book, which must be signed at pick-up.
 - All injuries will be documented in a first aid log that will need to be signed at pick up.
- **How many snacks do they need?**
 - Please send two snacks each day.
- **Is lunch provided?**
 - Yes! 12:00-1:00pm Lunch is available through the School Day Café for children under 18. No additional registration is required to participate.
- **Is my teen allowed to use their phone while attending the program?**
 - Teens are encouraged not to use their phones freely from 12:00-5:00 pm. However, if they are expecting an important call, they can let the staff know. Please note that the day will be filled with high-energy activities, so phone use will be limited. If you want to contact your teen, please call front desk.
- Sign Out Info