

# City of Santa Clarita

## Philosophy

As City employees, we are proud to say that WE ARE THE CITY OF SANTA CLARITA. We take pride in ourselves, our organization and our community. Our mission is to deliver the best and most cost-efficient municipal service to the citizens of Santa Clarita.

### **We value excellence**

- We provide high quality and timely services.
- We encourage education.
- We have a strong commitment to the community, the organization and individual professions.
- We conduct ourselves professionally.
- We believe that prudent management of our resources demonstrates our respect for the citizens whose monies support this organization.

### **We value a humanistic approach**

- Our actions recognize humans, human feelings and the importance of the individual.
- We believe in participative management.
- We encourage employees to enjoy their time at the work site.
- We encourage ideas that improve the mental and physical health of the employees.
- We are united in our efforts to support, respect and encourage individual talents and contributions.

### **We value creativity**

- We have a bias for action.
- We believe in taking reasonable risks.
- We accept innovative people who have their share of mistakes.

### **We value a futuristic approach**

- We want decisions that will endure the test of time.
- We want a city that future generations will love.

### **We value our enthused workforce**

- We encourage actions which keep employees motivated and competent.
- We respect loyalty to the City.

### **We value ethics**

- We believe the soundest bias for judging the rightness of an action is a test of its morality and its effects on human rights.

### **We value an open and non-bureaucratic government**

- We keep the public informed of what we do.
- We share ideas, information and feelings with employees.
- We are helpful, courteous and cooperative with the public.

### **We value our City Council**

- We recognize the importance of the process which elected the Council.
- We recognize the importance and difficulty of the Council's job.
- We are fully prepared for Council meetings.