# Navigating The Permit Process for Tenant Improvements



Presented by:
City of Santa Clarita
Building & Safety Division

#### **Permit Process Summary**

- Step 1: Work with qualified professionals.
- Step 2: Perform a thorough evaluation of the existing conditions.
- Step 3: Create a preliminary site plan and floor plan.
- Step 4: Visit the City's Permit Center.
- Step 5: Contact each of the agencies applicable to your project.
- Step 6: Have complete, coordinated, and professional plans prepared.
- Step 7: Submit your plans for review to all applicable agencies.
- Step 8: Resolve any plan review comments.
- Step 9: Obtain agency approvals, pay fees, and pull the permit.





# Step 1 of the permit process: Work with qualified professionals.

Because the permit process differs from one type of project to another, the City highly recommends that you work with qualified professionals who have prior experience with your type of project.

A qualified professional should identify and resolve unique project challenges early on, such as:

- Hazardous materials
- Flood Zones
- Unpermitted construction





### Step 2 of the permit process:

#### Perform a thorough evaluation of the existing conditions.

Every tenant improvement project requires coordination with existing conditions. Unfortunately, failure to consider the existing conditions is often not discovered until late during the permit process, or even during construction. Mitigating these problems can cause costly delays.

The following should be done for <u>every</u> tenant improvement project:

- Research existing plans and permits.
- Visit the site and verify all existing conditions.
- Verify existing elements are permitted.
- Identify disabled accessibility deficiencies.



During plan review, Building & Safety performs thorough project research. It is always better to discover any issues <u>before</u> you submit to Building & Safety for review.

#### **Obtaining Permit Records and Approved Plans**

Building & Safety has helpful staff who can research the permit records and plans for existing commercial buildings same-day (usually within minutes).

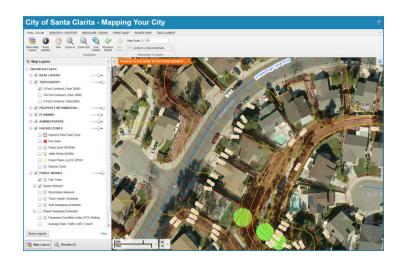
#### Online Tools for Obtaining Site-Related Information

You can access site-related information using the following online tools:

- The City of Santa Clarita's Geographical information System (GIS).
- The L.A. County Assessor's parcel data and maps.

These tools are free. Building & Safety has provided training for designers on how to use these tools effectively.

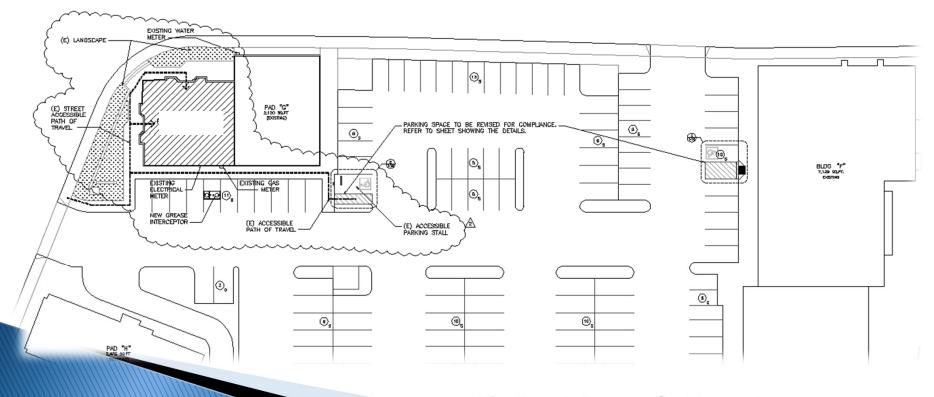




### Step 3 of the permit process: Create a preliminary site plan and floor plan.

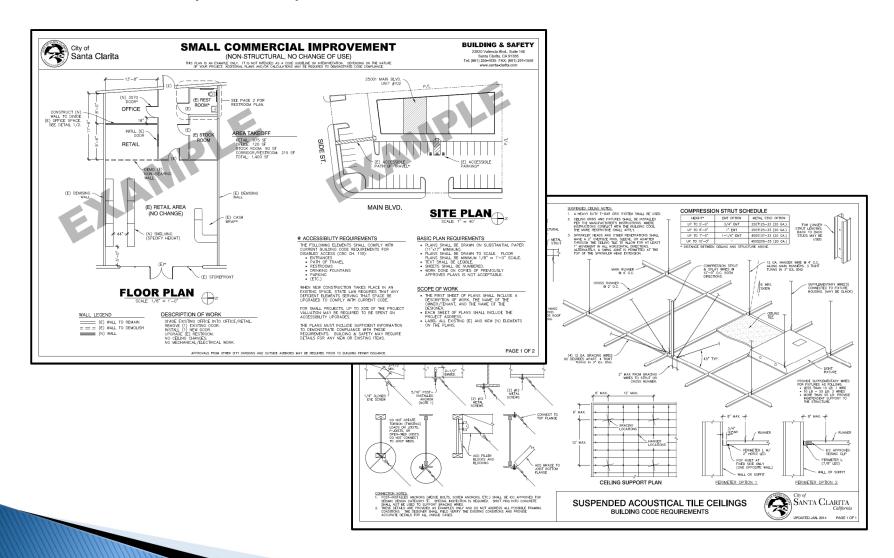
Once you have thoroughly researched the existing conditions and determined the general scope of the proposed improvements, prepare a preliminary site plan and floor plan.

Clearly label all elements on the site plan. Identify all elements as either existing or new (proposed). Include any pertinent information obtained from the exiting permit records, approved plans, and site evaluation.



#### **Useful Handouts**

Building & Safety has numerous useful handouts which outline the basic information required on plans.



# Step 4 of the permit process: Visit the City's Permit Center.

Bring your preliminary site plan and preliminary floor plan to the City's Permit Center (located in City Hall, Suite 140).

The first stop for any project is City Planning. Planning staff will check your project for compliance with the City's Development Code. This will include, among other things:

- Zoning requirements
- Parking requirements
- Signage
- Finish materials and colors





The second stop at the Permit Center is **Building & Safety**.

A Building & Safety Project Development Coordinator (PDC) can provide you with the following information:

- What building permits will be required for your project.
- What information will be required on the construction plans for your project (in order for Building & Safety to accept them for plan review).
- Whether your project will require a licensed professional.
- What agency clearances will be required for your project.

PDCs and plan reviewers are also available to answer code-related questions.



#### Building & Safety completes an Agency Referral Sheet for each project. This sheet identifies the agency clearances required for the project.

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HRS: 7:30 AM - 5:30 PM (M-TH), 8		CONTACT: ROBERT SARTAIN	PHONE: (661)286-4078	
■ NEW BUILDINGS	☐ TENANT IMPROVEMENT	☐ OAK TREES ON SITE OR PO	SSIBLE OAK TREES ON SITE	
☐ ADDITIONS	☐ STRUCTURE 1' ABOVE GROUND	☐ TREE TRIMMING		
☐ CHANGE OF USE	☐ SIGNAGE	☐ PROJECT MAY IMPACT OAKS		
■ POOL/SPA/PATIO	■ RETAINING WALLS &	■ ENCROACHMENT ONTO OAK TREES		
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□ NEW BUILDINGS	☐ TENANT IMPROVEMENT		ISTS ADJACENT TO BRODOSED WORK	
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SWPPP REQUIRED IF:	☐ PARKING LOT 5,000+ SF	□ NEW BUILDINGS	☐ TENANT IMPROVEMENT (ALL)	
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23920 VALENCIA BOULEVARD, SUIT		21380 CENTRE POINTE PARKWAY		
HRS: 7:30 AM = 5:30 PM (M-TH) PHONE: (661)286-4098		CONTACT: LORNA OR SILVER PHONE: (661)259-0033 x271 OR x255 HRS: 8 AM = 4:30 PM (M-F)		
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23920 VALENCIA BOULEVARD, SUIT		RETURN CERTIFICATE OF PAYME	NT TO BUILDING & SAFETY	
CONTACT: DEANNA HAMRICK EMAIL: DHAMRICK@SANTA-CLARIT	PHONE: (661)255-4941 A.COM	CASTAIC LAKE WATER	AGENCY	
☐ NEW ADDRESS	☐ CHANGE OF ADDRESS	27234 BOUQUET CANYON ROAD,		
☐ ADDRESS OR SUITE VERIFICA		CONTACT: DOUG RICHAN	PHONE: (661)297-1600 x233	
APPROVAL STAMP ON ADDRESSING			OR APPT.) EMAIL: DRICHAN@CLWA.COM	
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PHONE: (62)/699-7411.x2727  INEW BUILDINGS  ADDING TO EXISTING BLDGS.  POOL/SPA W/ PERMANENT DRAIN  CHANGING THE USE OF A STRUCTURE (EX:STORE TO RESTAURANT)  EXEMPLIES A COMMERCIAL OR RIGUSTRIAL STRUCTURE			
RETURN CERTIFICATE OF PAYMENT TO BUILDING & SAFETY			
COUNTY OF L.A. HEALTH SERVICES (SEPTIC)	CAL / OSHA		
WATER SEWAGE AND SUBDIVISION CONTROL 26000 AGOURA ROAD, SUITE 110, CALABASAS, CA 91302. 26000 AGOURA ROAD, SUITE 110, CALABASAS, CA 91302. HRS: 7AM — 11 AM (TU-F) (CALL FOR APPOINTMENT)  CONNECTING TO AN EXISTING ON-SITE SEWER SYSTEM (SEPTIC TANK) ADDING NEW UNITS TO AN EXISTING SEPTIC SYSTEM.	GISO VAN NUYS BOULEVARD, SUITE 405, VAN NUYS, CA 91401 HRS-9 AM - 11 AM & 1:30 PM - 3:30 PM (W-TH) PHONE: (BISIRDI-450) (CALL ROA PRODIMENT)  EXCAVATIONS AND TRENCHES 5 EET OR DEEPER AND INTO WHICH A PERSON IS EQUIRED TO DESCEND  THE CONSTRUCTION, DEMOUTION, OR THE DISMANTUING OF ANY		
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RETURN STAMPED / APPROVED PLAN OF SEWER SYSTEM	☐ DEPARTMENT OF CONSERVATION		
□ COUNTY OF L.A. ENVIRONMENTAL HEALTH SERVICES  8851 LENWOX AVERUE, SUITE 310, VAN NUYS, CA 91405  8651 LENWOX AVERUE, SUITE 310, VAN NUYS, CA 91405  PHONE: (818)802-4490  HRS: 8 AM — 10 AM (M-F) (ALL FOR APPOINTMENT)  NEW RESTAURANTS AND FOOD SERVICE  (FOR ANY NEW BUILDINGS, TENANTI IMPROVEMENTS, OR BUILDING IMPROVEMENTS, FOOD SERVICES INCLUDE ANY FOOD OR BEVERAGE  (EVEN PRE-REACKAGE)C, KANDY, VITAMINS, SOOM, WATER (BOTTLED),	DIVISION OF OIL, GAS, AND GEOTHERMAL RESOURCES 1000 S. HILL BOAD, SUITE ILS ("EVETURA, CA 3900) PHONE: (805)654-4761 MRS: 8:30-AM -430 PM (MF-) (CALL FOR APPOINTMENT)  BABANDONED OIL WELLS BABANDONED DIVIDATORY WELLS RETURN STAMPED APPROVED SITE PLAN TO BUILDING & SAFETY		
ETC. DOES NOT INCLUDE VENDING MACHINES.)  ENVIRONMENTAL HEALTH APPROVAL STAMP ON FINAL PLANS REQUIRED	COUNTY OF L.A. FIRE DEPARTMENT		
COUNTY OF L.A. RECREATIONAL WATERS  26415 CARL BOYER DRIVE, SANTA CLARITA, CA 91350  CONTACT: TOM CLARK  HISS: 8 AM – 9 AM (M-TH)  PUBLIC, COMMERCIAL POOLS & RECREATION EQUIPMENT FOR POOLS, SPAS, SLIDES, ETC  INTERACTIVE WATER FOUNTAINS  RECREATIONAL WATERS APPROVA STAMP ON FINAL PLANS REQUIRED	CONTACT COUNTY OF LA. FIRE PREVENTION BUREAU LOCATED AT 23757 VILENCEA BOULEVARD, SANTA CLABITA, CA 91355  INSPECTOR COUNTER HIRS: 8 AM - 10.30 AM (M-F)  PHONE: (661)286-8821  ABANDONED WELLS OR ACTIVE WELLS  ABOVE GROUND TANKS OVER 100 GALLONS  I PG TANKS OVER 1200 GALLONS  HAZARDOUS MATERIALS STORAGE  FIRE APPROVAL STAMP ON HIRM, PLANS REQUIRED		
COUNTY OF L.A. ENVIRONMENTAL PROGRAMS (IND. WASTE) 23757 VILENCIA BOULEVARD, SANTA CLARITA, CA 91355 CONTACT: MARK INDIA OR TOM CUSTARD PHONE: (661)222-2953 HRS: 8 AM – 9-30 AM (M-F)	NOTES:		
☐ NEW BUILDINGS (FLOOR AREA:) ☐ ADDITIONS (FLOOR AREA:)			
☐ GAS STATIONS OR REMOVAL OF TANKS			
☐ MITIGATION OF OIL AND GAS WELLS ☐ MODIFY U-GROUND TANKS/DISPENSERS			
□ NON DOMESTIC WASTE			
☐ CHANGE OF USE TO OR FROM USE WITH INDUSTRIAL WASTE INDUSTRIAL WASTE APPROVAL STAMP ON FINAL PLANS REQUIRED			
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RADIATION MANAGEMENT DIVISION 3530 WILSHIRE BOULEVARD, 9TH FLOOR, LOS ANGELES, CA 90010 CONTACT: JEFF DAY (DIRECTOR) PHONE: (213)351-7897 HRS: 8.AM – 5 PM (IM-F)			
■ NEW CONSTRUCTION AND TENANT IMPROVEMENTS CONTAINING X-RAY FACILITIES			
☐ INSTALLING X-RAY UNITS OR EQUIPMENT			
☐ RECONFIGURING EXISTING X-RAY FACILITIES  PROVIDE LETTER OF APPROVAL WITH APPROVED PLANS			

#### **Permit Process Tips**

- Take advantage of what the agencies have to offer.
- The time you spend on your project before the plans are submitted will save you even more time during the plan check process.
- The city is required to enforce the codes... but we also want your project to succeed! New construction that is safe and efficient adds value to the properties in the city.



#### Did you know...?

- Building & Safety plan review fees cover one review and two rechecks.
- Building & Safety offers electronic plan review (ePlans).
- If your space has a Certificate of Occupancy (C of O), and you are not making changes to the use or size of the space, a new C of O will not be required.



# Step 5 of the permit process: Contact each of the agencies applicable to your project.

- Determine what documents and/or fees each agency will require in order to approve your project.
- Before Building & Safety can issue a building permit, approvals from all applicable agencies must be obtained.
- Start the process with each agency early.



#### Step 6 of the permit process:

#### Have complete, coordinated, and professional plans prepared.

This is the most important step of the permit process. Complete plans which comply with the codes will be reviewed and approved quickly.

Incomplete plans which do not comply with the codes will take longer to review, and will require corrections.

Lack of coordination between trades is a common error on plans.



## Step 7 of the permit process: Submit your plans for review to all applicable agencies.

- Submit two copies of plans.
- Plan review by Building & Safety and other applicable agencies.
- Turn-around time for Building & Safety plan review is typically 2-4 weeks.
- Plan review comments may be issued.
- Project applicant is contacted.

Building & Safety engineers are available in-person, by e-mail, or by phone to answer any plan review questions you may have.









### Step 8 of the permit process: Resolve any plan review comments.

- Resolve all plan review comments/corrections.
- The final plans must incorporate all of the requirements from the applicable agencies.

#### Multiple plan reviews may be required

Depending on how complete the plans are, multiple rounds of plan review may be required. For example:

- First plan review: The plans are lacking disabled access information.
- Second plan review: Disabled access information is provided. The plan <u>reviewer is checking these details for the first time</u>. The plan reviewer issues comments/corrections.
- Third plan review: The accessibility details are corrected and the plans are approved.

If the accessibility information had been provided for first review, only two plan checks would have been required.

## Step 9 of the permit process: Obtain agency approvals, pay fees, and pull the permit.

- Resubmit the plans to the applicable agencies, and obtain all plan approvals.
- The final set of plans must be routed to all of the agencies.
- Bring the approved plans and fee receipts to Building & Safety.
- Pay permit fees and pull a building permit. Building permits may be issued to a licensed contractor or the building owner.



Every tenant improvement project is unique. Consider the following factors which can vary from one project to another:

- Proposed use of the tenant space (office, industrial, retail, assembly, etc.)
- Existing use of the tenant space
- Project location (industrial area, second floor, etc.)
- Project size
- Age of existing construction
- Type of existing building (wood-framed, masonry, steel, etc.)





Therefore, the permit process is unique for each type of project. Consider the following examples...

#### Example #1: Small Retail Store

A small retail store currently occupies a 2,000 sq. ft. space:

Sales floor: 1,300 sq. ft. Back area (office, stock room): 700 sq. ft.

The store is proposing to expand their sales floor into a portion of the back area. The proposed areas will be as follows:

Sales floor: 1,650 sq. ft. Back area (office, stock room): 350 sq. ft.

The proposed construction work includes:

Demolition of one interior partition wall. 350 sq. ft. of T-bar ceiling and new lighting.

The total construction cost is \$8,000

What would be required to obtain a building permit?

#### Example #1: Small Retail Store

The existing sales floor (1,300 sq. ft.) has 43 occupants. The proposed sales floor (1,650 sq. ft.) would have 55 occupants. When the occupant load exceeds 49, numerous Building Code requirements are triggered (two exits, exit separation, door swing, exit signage, tactile signage, etc.).

Plans will be required showing full compliance with Building Code requirements.

New work triggers disabled accessibility upgrades. When the construction cost is below the threshold, up to 20% of the adjusted construction cost must be spent on upgrading the existing path of travel serving the proposed space. Plans will be required showing full compliance with accessibility requirements in areas of new construction. Plans shall also demonstrate which parts of the existing space comply with accessibility requirements and which parts are being upgraded. Specific details for accessibility will be required.

New lighting shall comply with California Energy Code requirements. Plans will be required to demonstrate compliance with the Energy Code.

Plans must be approved by Planning, Building & Safety, and L.A. County Fire Prevention prior to building permit issuance.

Even a "small" tenant improvement project can trigger important code requirements.

#### Example #2: New Restaurant in Retail Building

A new restaurant is proposing to move into a portion of an existing retail building. The project will include:

Dining and waiting areas: 5,000 sq. ft. (approx. 250 occupants) Back area (kitchen, office, restrooms): 2,000 sq. ft.

#### Existing building information:

One story, 12,000 sq. ft. Built in 1980 Type V-B construction Non-sprinklered

#### The proposed construction work includes:

New partition walls

New restrooms

New kitchen exhaust hoods

New rooftop HVAC equipment and makeup air units

New ceilings and soffits

New mechanical, plumbing, and electrical

The total construction cost is \$800,000

What would be required to obtain a building permit?

#### Example #2: New Restaurant in Retail Building

Santa Clarita Planning requires more parking for restaurants than for retail. A parking analysis will be required.

The dining and waiting areas are assembly (A) occupancies. The existing building was designed for retail (M) and office (B) uses. The allowable area of the existing building will not accommodate the proposed restaurant without significant upgrades (new fire-rated construction or fire sprinklers).

The existing building was built before disabled accessibility requirements were required by the Building Code or ADA. Numerous elements do not comply with disabled accessibility regulations. The adjusted construction cost exceeds the threshold. Therefore, the accessible path of travel serving the restaurant must be upgraded to fully comply with current code.

Structural engineering will be required for the rooftop equipment, hood bracing, and suspended ceilings and soffits.

Kitchen equipment (including water heaters) that are regulated by the energy commission must be specified from the Certified Appliance Database.

The California Plumbing Code will require separate restroom facilities for men (2 toilets, 1 urinal) and women (3 water closets).

#### Example #2: New Restaurant in Retail Building

Complete construction plans will be required which show compliance with all code requirements (fire and life safety, accessibility, structural, mechanical, electrical, plumbing, energy, green building). Plans must be prepared by licensed professionals.

Prior to building permit issuance, plan approvals or fee payment receipts must be obtained from the following agencies:

- Santa Clarita Planning (plan review, fees)
- Santa Clarita Building & Safety (plan review, fees)
- Santa Clarita Environmental Services (construction waste recycling deposit)
- L.A. County Fire Prevention (plan review, fees)
- Castaic Lake Water Agency (fees)
- L.A. County Sanitation District (fees)
- L.A. County Environmental Health Services (plan review, fees)
- L.A. County Industrial Waste (Plan review, fees, Grease interceptor may be required.)

Notice the differences in the permit process between project Examples 1 and 2.

# Thank you for watching!



City of Santa Clarita Permit Center 23920 Valencia Blvd., Suite 140 Santa Clarita, CA 91355

Building & Safety: (661) 255-4935